

INTERESTED PARTIES: Customers, Members, Employees, Suppliers, Inspection and Control Entities

CEMB S.p.A. aims to produce all ordered items respecting the technical and contractual features agreed with the Customers. At the same time we want to maintain our prices competitiveness on the market, by means of a planned control of production, of economic and of financial business management.

In order to assure this, CEMB S.p.A. projected and implemented a particular System of Quality that can be applied to all concerned production items, without any exceptions, based on the planning of the decisional, managing, productive and supporting processes. Our Quality System is subdivided into process planning documents which respect the international *standard* UNI EN ISO 9001:2015. They define the formal modalities to be followed in any working step and, at the same time, explain the necessary interconnections among the processes that allow the Firm to supply products compliant to the contractual and legislative specifications.

Our Quality Policy is the fulcrum of CEMB S.p.A. System of Quality Guidance based on sectorial and measurable aims decided by our Management.

Our constantly monitored and basic aims are:

- to obtain products complying technical and legislative rules;
- to plan and improve our main and supporting directional processes, taking care of all internal and external factors further to the relevant elements of risk;
- to satisfy our Customers' expectations, as well as the ones concerning our Members, Employees, Suppliers, Inspection and Certification Institutions;
- to improve the supplied products by choosing advanced technical projecting and production solutions;
- to valorize human resources improving the growth of their skills, by planning, handling and refining their training, paying particular attention to the technical and technological evolution in which the Firm is involved.

In CEMB S.p.A. we commit ourselves to pursuing the above mentioned fundamental goals, trusting on the involvement and the cooperation of all the staff:

- by establishing profitable relationships with the Customers, offering them a continuous technical assistance and our ability to respond to any possible need;
- by formulating technical-economic offers that are in line with customers' requirements and reflect our Company's technical, organizational and economic-financial capabilities;
- by seeking the full involvement of all staff in the initiatives of strengthening, of increase of competence and of incentive and awareness;
- by properly managing profitable relationships with third parties and suppliers of raw materials, equipment and services;
- by using appropriate instruments to ensure the conformity of the product, under periodical scheduled or extraordinary maintenance;
- by using accurate measuring and checking instruments to ensure the quality standards of the product produced by our customers.

CEMB Spa Management is responsible for spreading and supporting the Quality Policy with all interested Parties and for promoting all necessary actions for a lasting success through the continuous implementation of the Quality Management System and the improvement of products and processes.